



REGIONE DEL VENETO



Ensel-Network



## ENSA General Assembly and Connected Activities 2024

With the support of the Committee on Environmental and Health Crisis, and the participation of the ENSEL Network

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Erasmus School of  
Health Policy  
& Management

# Neighborhood teams for vulnerable people

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# Neighborhood teams for vulnerable people

- At least in 83% of all Dutch municipalities
- Targets Groups differ per municipality.
- Social workers, community nurses, mental healthcare professionals etc.

*We study neighborhood teams in Rotterdam focused on people with multiple problems.*

- people who experience various combinations of e.g., mental illness, intellectual disability, acquired brain injury, physical disability, behavioral difficulties, homelessness, social isolation, family dysfunction, and addiction.

# Policy context: restructuring the Dutch welfare state

- Decentralisation
- Integrated service delivery of care and social support
- Participation society; self-reliability



- Responsive government: increase personal control and personal growth

# Opportunities and challenges

## Opportunities

- More personalized care and support
- More integrated service delivery

## Challenges

- Scarcity
- Complexity
- Short-term focus
- Different perspectives on what is good care and support

# Different perspectives on care and support

1. An individual versus a systemic perspective on the client
2. A focus on self-expressed needs of clients or professionally assessed (normative) needs.
3. Client-directed or caregiver-directed care.
4. Client as victim of circumstances or responsible for circumstances.
5. A focus on barriers or on opportunities.