

---

---

# Azienda Ulss 7 Pedemontana Telemedicine experimentation project

---

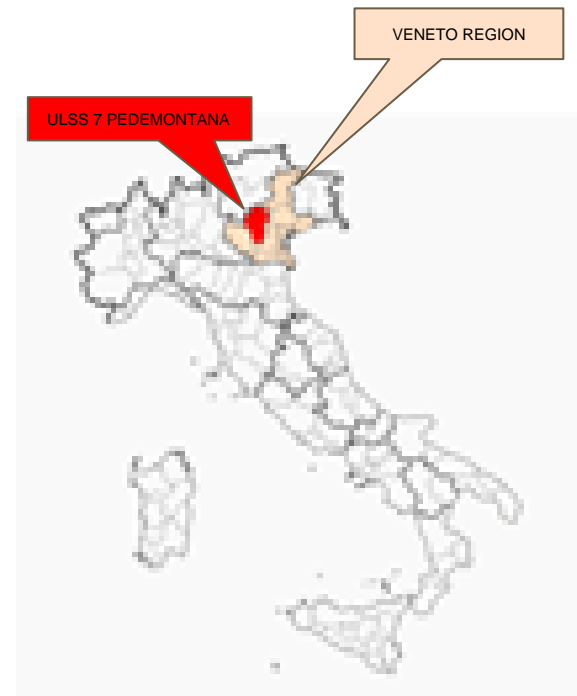
---

*Dr Nadia Pozzobon - Management Control  
Dr Elena Mosele – Local Pharmaceutical Care*

*24 gennaio 2022*

# Presentation

- The Local Health Authority ULSS 7 covers a total area of 1.482,98 sq km and guarantees assistance to 362.000 residents
- However, the territory is characterized by a wide portion of mountain area, about 60%, where almost 15% of the population live
- In this situation it is crucial for the Health Authority to provide services that help maintain the direct contact with people/inhabitants and guarantee the fulfilment of their needs



# The choices of the project for the experimentation of Telemedicine

On the basis of national and regional indications on Telemedicine, ULSS 7 Pedemontana has activated innovative experimental projects, approved by the Veneto Region :

## adoption of a single platform

TreC platform (Citizen's Clinical Record), an open platform developed by PAT, APS and Bruno Kessler Foundation.



## use of an *all-in-one* device for remote activities

management at sensitive access points for citizens such as Pharmacy and Senior Residential Service Centers



## Activation of Ulls Telemedicine

Selection and activation of target users defined for upstream of remote monitoring and remote visit paths

# Portable device “all-in-one”

- ✓ Stethoscope
- ✓ Infrared thermometer
- ✓ Otoscope
- ✓ Exam Camera



*Easy to use and with simple instructions*



# Project development

## PREPARING THE PROJECT

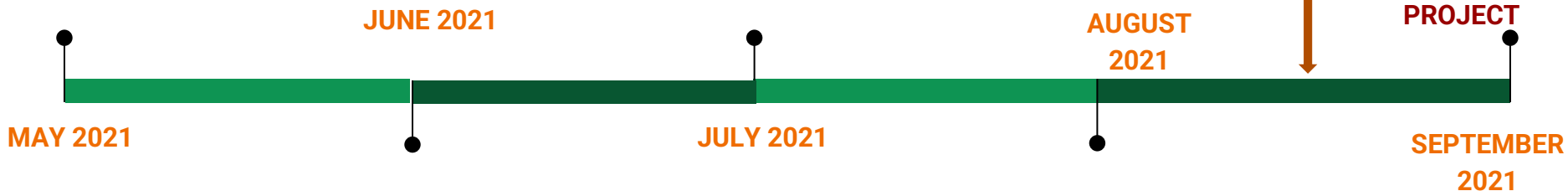
The idea has been introduced to the Minister for Health of Veneto on 21.05.2021 .

## PRESENTATION TO THE STAKEHOLDERS

08.07.2021 Associations of Pharmacists  
13.07.2021 Service Centers for the elderly  
26.07.2021 Conference of Mayors of Ulss7

Training and delivery of the device

## BEGINNING OF THE PROJECT



## APPROVAL OF THE PROJECT

The project has been approved and financed with regionali Resolution n.893 of 30.06.2021

## ESTABLISHMENT OF A MANAGEMENT TEAM

### DRAWING UP THE OPERATIONAL PLANS

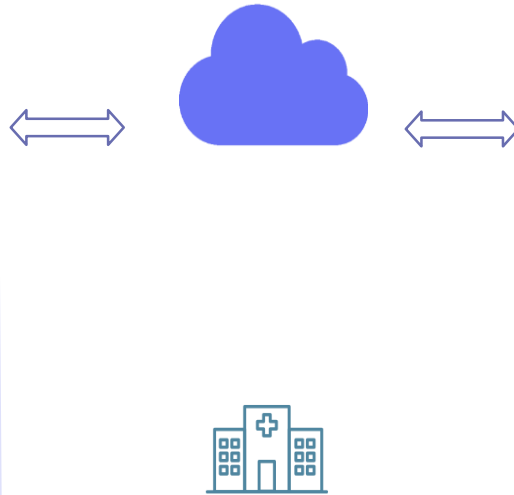
C/O:

- Pharmacies
- Service Centers for the elderly

# Experimentation at the Residential Care Homes for the elderly

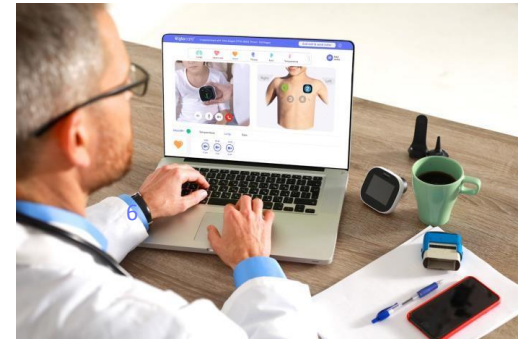
## Residential Care Homes for the elderly

Allowing clinical staff to ask for consultation whenever there's a doubt about the health condition on patient



## Remote specialist consultations

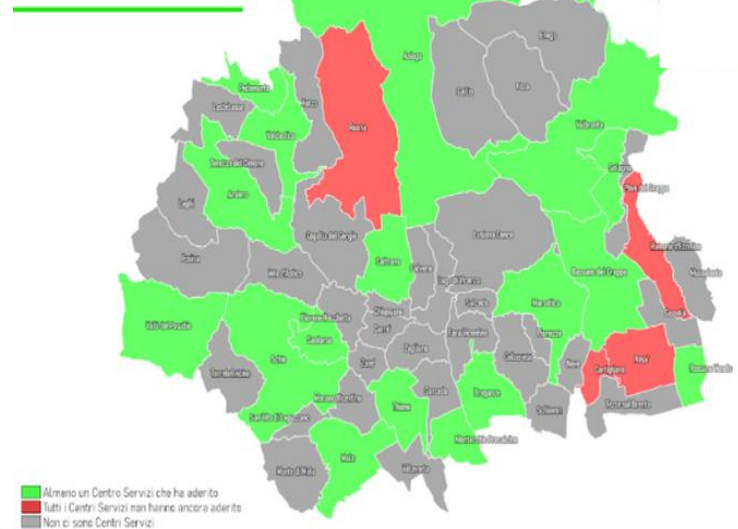
With Tyto you can put different specialists in contact for live remote consultations



# Project participation map of Residential Care Homes for the elderly

- In the territory of the Ulss 7 Pedemontana there are 33 Residential Care Homes for the elderly, with about 2.900 places available
- 20 out of 33 Residential Care Homes for the elderly joined the experimental project, with a wide coverage of the territory

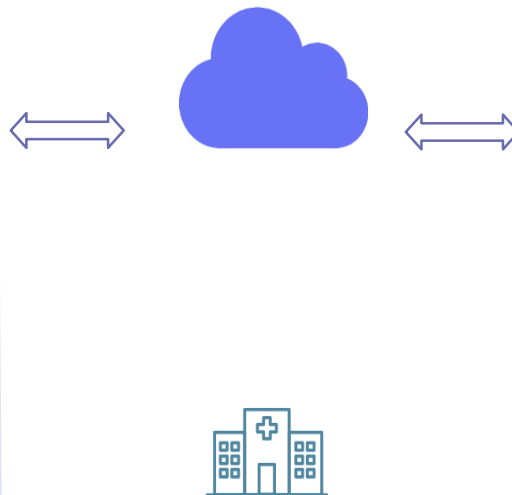
Comuni nei quali i Centri di servizio hanno aderito alla sperimentazione di telemedicina



# Experimentation in Pharmacies

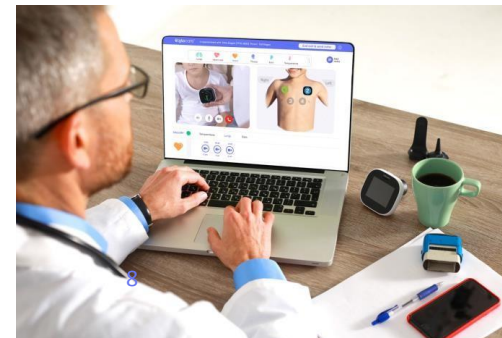
## Pharmacies

Providing professionalism and an adequate room where to perform the on line examination



## Remote specialist consultations

With Tyto you can put different specialists in contact for live remote consultations







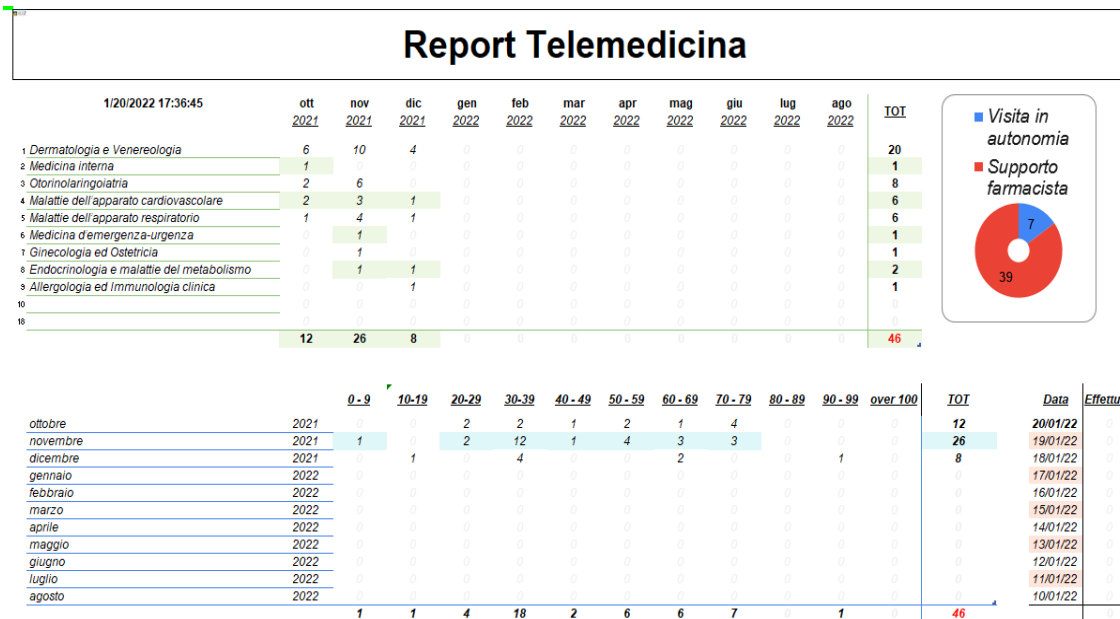
# Expected benefits

- Ensuring more accurate monitoring and more timely responses to particularly fragile categories, such as the elderly in residential facilities.
- Providing timely answers to citizens, close to home, based on the evaluation of a doctor and with the support of some tools and at the same time improving the appropriateness of access to the offices of General Practitioners and also to the Emergency Department. Specifically when under pressure.
- Carrying out remote medical follow-ups

# Expected benefits

Pharmacies is where the greatest number of tele medical examinations has been recorded.

In the table we can see the first results



# First results and proposed solutions

## First results and data analysis:

- lower number of tele medical examinations than expected had been performed
- pharmacies are currently playing a crucial role in the management of the pandemic

## Proposed solutions

- Identify and provide pharmacists and users with precise information
- Provide patients who use tele medical examination with a questionnaire
- Better management of specialist's follow up activity

*Thanks for your attention*

Referees:

Dott.ssa Nadia Pozzobon - Management Control  
[nadia.pozzobon@aulss7.veneto.it](mailto:nadia.pozzobon@aulss7.veneto.it)

Dott.ssa Elena Mosele – Local Pharmaceutical Care  
[elena.mosele@aulss7.veneto.it](mailto:elena.mosele@aulss7.veneto.it)

Dott.ssa Alessandra Corò - Director Social and Health  
Services ULSS7 Pedemontana